



Chaos – That's how it is

(Maximise the Power of our Creative Imagination using Agile)

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We live in a rainbow of chaos

Paul Cezanne

CHALLENGES – COVID & DEVELOPMENT

COVID



- Uncertainty about the future
- Boredom and monotony
- Limitations of direct contact with people
- Limitations on mobility
- Change in active lifestyle

Stubbornly High Inflation



- Inflation at elevated levels

Risks for Developing Countries

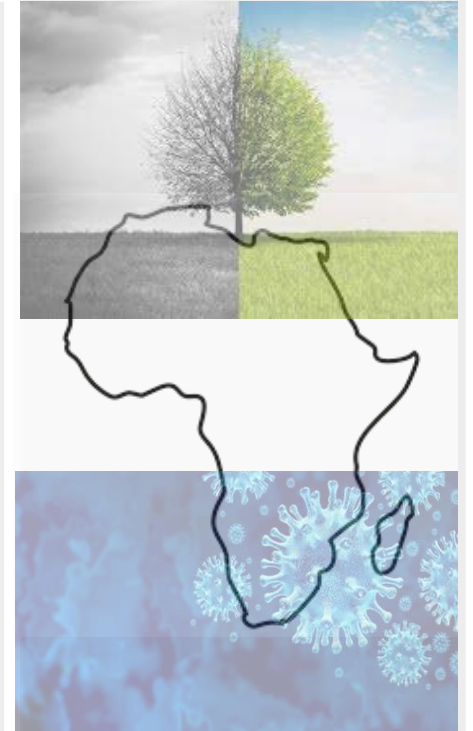


- Rapid tightening of global financial conditions
- Rising interest rates

Challenging Development



- Current global economic outlook presents challenges to deliver on the Sustainable Development Goals
- The growing shortage of funding faced by many developing countries to transform their economies, achieve inclusive and sustained long-term growth













Sombre Picture Lingers






- Global growth rate is still well below the average growth rate.
- For many developing countries, growth prospects have deteriorated amid tightening credit conditions and rising costs of external financing persists.
- In Africa, GDP is projected to increase only marginally this year, reinforcing a longer-term trend of stagnating economic performance.



MODERN CUSTOMER & EMPLOYEE


 Informed	 Indecisive	 Critical	 Expectant
 Eager			 Opinionated
 Connected	 Social	 Self Sufficient	 International

Engaged Flexibility Work-life Balance Mobile	
	Career Dev't Growth Opportunities Remote & Hybrid Working
Collaboration Open Communication Benefit Packages	



MODERN WORKPLACE



 **Process**

Measure and manage processes- level results instead of departmental efficiency

Design and manage end-to-end business processes rather than tasks

 **Customer**

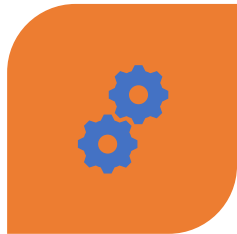
Think in terms of customer goals instead of organisational goals

 **Collaboration**

Cross functional teams over Silos

MODERN WORKPLACE

Flexibility & Adaptability



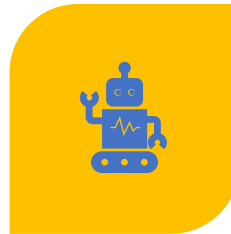
Modern Organizations Are Agile And Able To Quickly Respond To Changes In The Market, Technology, Customer Preferences & Employee Architecture

Emphasis on Collaboration



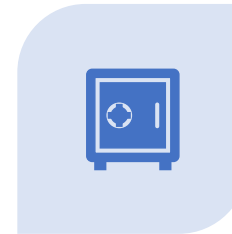
Modern organizations foster a culture of collaboration and teamwork

New Technology



Cloud computing,
Mobile digital platforms,
Virtual meetings,
Data
AI & Machine Learning

Scalable Technology



Secured, scalable,
recoverable, automated,
and productive
technologies

Cybersecurity



Cybersecurity



CHALLENGES IN AFRICA





AFRICAN DEMOGRAPHICS & OPPORTUNITIES



- *17.89% of World Population*
- *18.8 years Median Age*
- *1.47 Billion*
- *44.7% of population are urban*
- *Male : Female is 50:50*



- *Technology & Innovation – FinTech's, Mobile Banking, E-Commerce, HealthTech, Edtech*
- *Smartphones*
- *Internet Access*
- *Apps & Online Services*
- *Financial Solutions*
- *Retail & Consumer Goods*
- *Cultural & Creativity Industries*
- *Regional Integration - AfCFTA*



- *Renewable Energy - Solar Power*
- *Agriculture & Agri Business*
- *Manufacturing*
- *Healthcare*
- *Education & Training*
- *Tourism & Hospitality*
- *Startup Financing*
- *Infrastructure Development*
- *Mining & Natural Resources*
- *Real Estate & Construction*

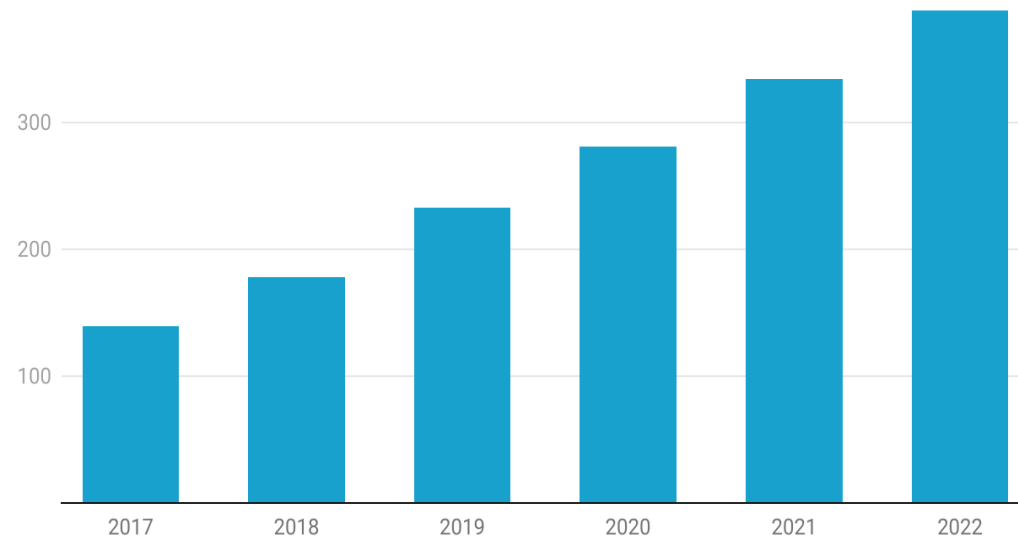


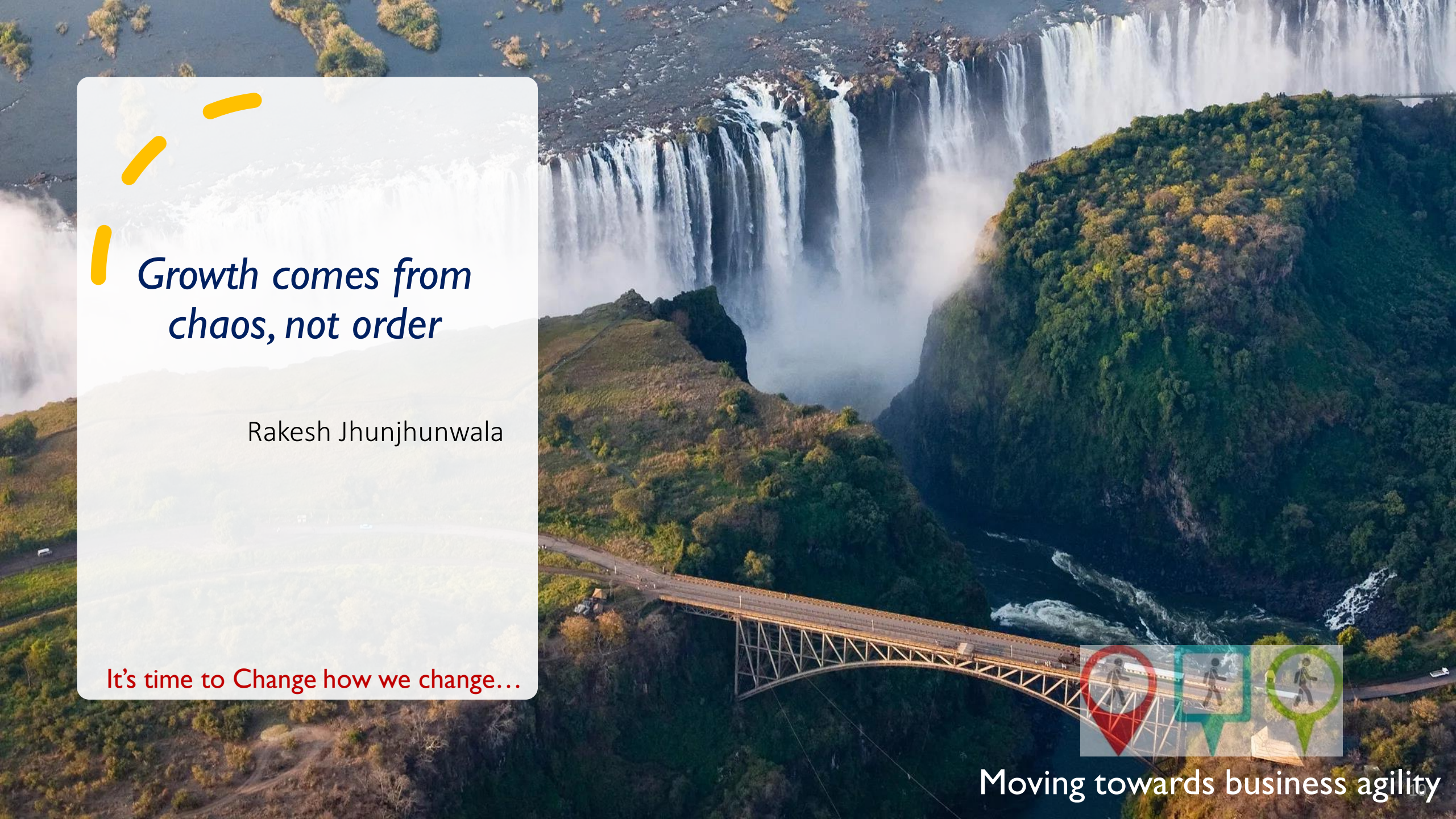
E-Commerce in Africa

Card-based model	
Credit-based model	
Investment / behavioural-led model	
Ecosystem-based model	

eCommerce users in Africa is growing

(in millions)





*Growth comes from
chaos, not order*

Rakesh Jhunjhunwala

It's time to Change how we change...



Moving towards business agility

Industry News
Governing Bodies

Customer Preference
Indirect Competition

Market Shifts
Labour

Technological Advancements
Direct Competition

Customer Loyalty
Social Responsibility

Strategic Focus
Business Growth
Leadership

Employee Proposition
Commitment to Employee Training &
Growth
Collaborative Working

Operational Model
Marketing Strategy
Financial Stability
Smart Adoption of Technology

BUSINESS
OPPORTUNITY



LEADERSHIP STARTS WITH BEHAVIOR



Start With The 5 Whys?



Improving How We Work – Cultural Moves



The Impact of Behaviour Management in C Suite



Slice Value to Improve Business



Lead with Love & Manage Performance (Servant Leadership)



Implicit & Explicit Incentives – Creating a Shared Goal



THE SYSTEM OF CHANGING WORK



Infusing Agile principles into our creative process, unlocks the full potential of our creative imagination



Agile's iterative, collaborative, and customer-centric approach unearths innovative while adapting to changing circumstances



Leveraging regular feedback allows for newer ways to meet customer needs



Promoting customer centricity with empathy



**POWER OF
YOUR
CREATIVE
IMAGINATION**

RUN A
BIMODAL
SYSTEM

CONTINUOUS
FEEDBACK

CONTINUOUS
IMPROVEMENT

RETROSPECTIVES

CROSS
FUNCTIONAL
COLLABORATIONS

ITERATIVE
APPROACH

TIME BOXED
ACTIVITIES

SELF
ORGANIZING
TEAMS

CLEAR
VISION

PROTOTYPING
AND
EXPERIMENTATION

VISUAL
MGMT

SUSTAINABILITY
AND ETHICAL
CONSIDERATIONS

USER
CENTRIC
FOCUS

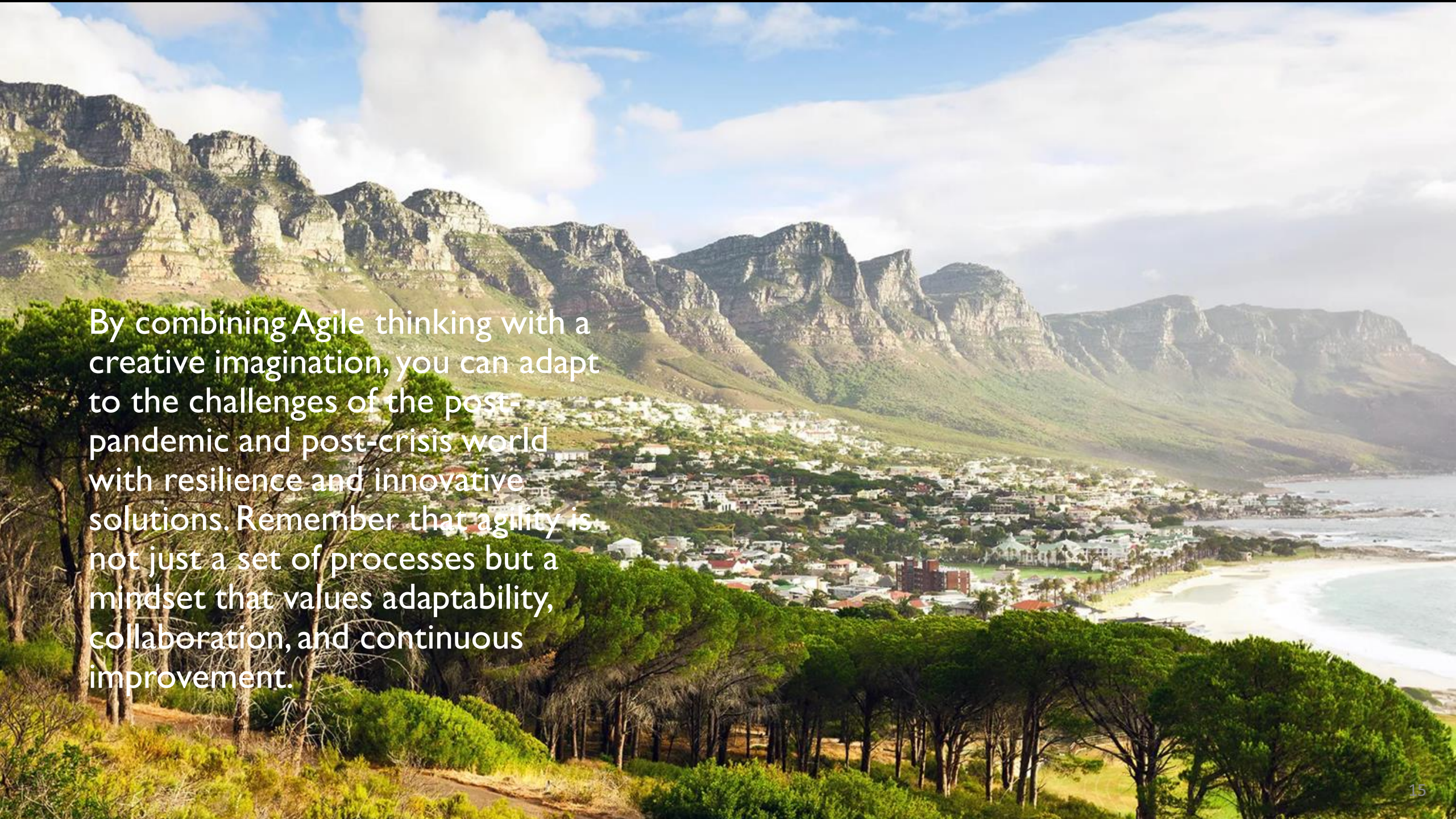
CREATIVE
IDEA
SESSIONS

CELEBRATE
ACHIEVEMENTS

ADAPTIVE
LEADERSHIP

EMBRACE
CHANGE

REWARD
TEAMS

A scenic landscape featuring a coastal town nestled at the base of a large, rugged mountain range. The foreground is filled with lush green trees and vegetation. The town is densely packed with buildings, and a sandy beach is visible on the right side, meeting the ocean. The sky is bright blue with scattered white clouds.

By combining Agile thinking with a creative imagination, you can adapt to the challenges of the post-pandemic and post-crisis world with resilience and innovative solutions. Remember that agility is not just a set of processes but a mindset that values adaptability, collaboration, and continuous improvement.



BENEFITS OF AGILE BUSINESSES



Market Success



Better ways of working



Employee Satisfaction
Improved Engagement



Collaboration



Improved Responsiveness
Speed to Market



Customer Centric Approach

Better Satisfaction



Increased Efficiency
Continuous Improvement



Agile Mindset
Enhanced Innovation



Adoptive Leadership



Data Driven Decision Making



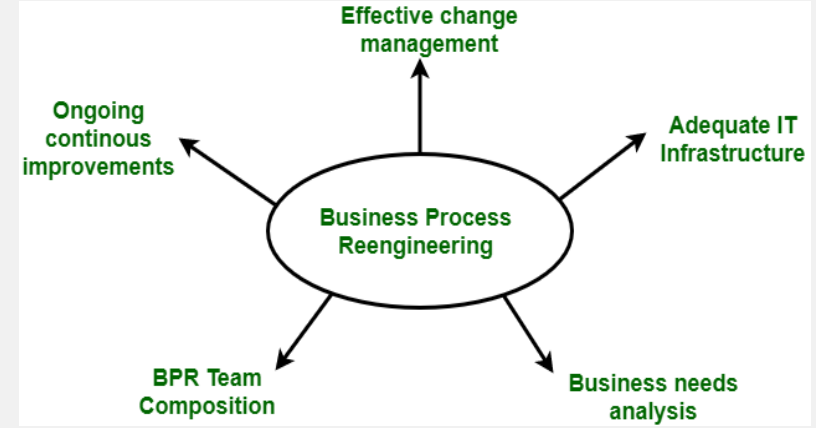
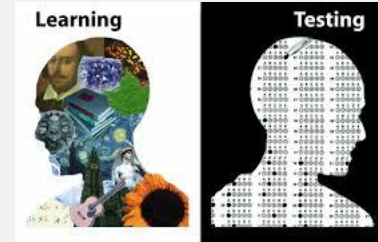
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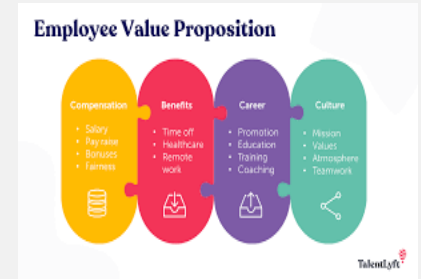
Understand the Market & Environment



Restrategize



Mindset Shift Campaign



"Chaos, That's how it is" encourages us to embrace the unpredictability and disorder of life as an opportunity for growth and resilience. By developing the skills and mindset to navigate chaos effectively, one can find stability and even thrive amidst the turbulence.



thank you